

# Cheyenne Police Department 2017 Annual Report

# A Message From Chief Kozak



Once again, our employees have surpassed all expectations of service in the face of increased workload and status quo resources. Over the last 10-years we have experienced an 18% increase in population, an 82% increase in mental health calls and a 25% increase in general workload. Yet, our authorized force has remained constant. I am extremely proud of our employees for meeting our 2017 goals. We filled all 14 of our police officer vacancies and developed a waiting list of superb candidates. We implemented a leadership investment plan to cultivate future leaders, which included a tuition reimbursement policy and command staff salary levels to match education requirements. Operation Change was very successful in helping the homeless while lowering the perception of crime downtown. Our vehicle crashes continue to decline along with our property crimes. Our detectives continue to clear more felony crimes than ever before, and they have become experts in the human trafficking prevention and enforcement front. Hands down, we have dedicated employees who care about Cheyenne!

Chief Brian Kozak

# 2017 Agency Goals

1. INCREASE POLICE OFFICER APPLICATIONS BY 50% WITH PROACTIVE RECRUITING MEASURES

Hired 14 officers in 2017; filling all open positions

2. IMPROVE THE PERCEPTION OF TRANSIENT CRIME WITH DOWNTOWN MERCHANTS WHILE REDUCING JAIL EXPENSES FOR TRANSIENT OFFENDERS BY 20%.

Surveys showed a 108% increase in responses of feeling extremely safe downtown as compared to pre-Operation Change. Transient related jail expenses decreased 29%.

Other Operation Change Statistics:

517 hours of foot patrol downtown

599 contacts

208 summonses issued

102 custodial arrests

16 citizens reunified with family

61 Peak Wellness contacts in the jail

45% reduction of alcohol arrests downtown

65% reduction of alcohol arrests in the Spiker Garage

### 3. REDUCE SPEED RELATED TRAFFIC CRASHES AT DESIGNATED LOCATIONS BY 20%

559 hours of enforcement at designated locations resulting in 435 traffic stops.

### 4. IMPLEMENT A LEADERSHIP INVESTMENT PLANTO CULTIVATE FUTURE LEADERS THROUGHOUT THE AGENCY

Tuition reimbursement program implemented

Bachelor's degree is now required for ranks above sergeant

City Council approved an increase in salary for ranks above

City Council approved an increase in salary for ranks above sergeant to meet market averages

### 5. FACILITATE COMMUNICATION AND TRAINING WITH RETAIL LOSS PREVENTION SPECIALISTS

Creation of Cheyenne Asset Protection Partnership to provide online community for sharing information to and from retailers

18 retailers using program



# 2018 Agency Goals

### Goal #1



Conduct 4 high visibility enforcement (HiVe) traffic safety operations a month; all patrol officers will select traffic enforcement areas in their beats based on crash data or neighborhood complaints and dedicate one hour a month to the area; the PIO will launch 4 public service announcements on speeding

### Goal #2

Replace in car camera systems in the patrol fleet and incorporate body worn camera technology agency wide, if funded

### Goal #3

Acquire parking enforcement into the police department and incorporate modern parking management technology for the parking garages; develop a plan for management of on-street parking for 2019

### Goal #4

Continue Operation Change; develop a steering committee; assess success through downtown business survey and declining transient jail expenses.



### Goal #5

Dedicate a traffic officer to hit and run investigations, if funded

### Goal #6

Enhance crime scene investigations (CSI) by providing upgraded equipment and training to all patrol officers; transfer the advanced CSI responsibility to detectives

### Goal #7

Patrol and Detective commanders will review crime data through Command Central and other sources on a biweekly basis; develop fluid strategies for hot spot policing as necessary; record results

# Response Times

Priority 1= Crimes where a suspect is present

Priority 3= Crimes where no suspect is present

### Cheyenne Police Department Response Times

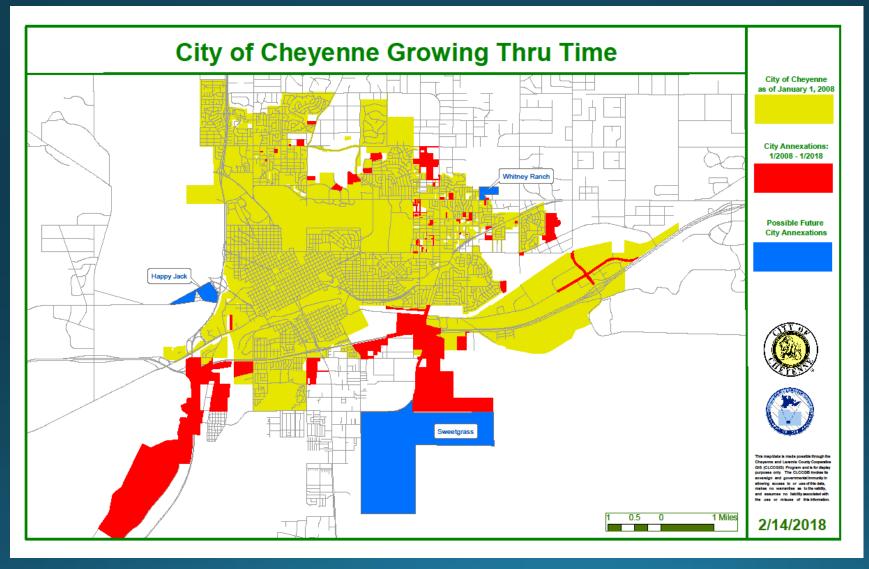
| 2017                             |          |             |  |   |   |   |  |
|----------------------------------|----------|-------------|--|---|---|---|--|
| Call Type                        | Priority | Total Calls | Average "Create Call"<br>to "Ready to<br>Dispatch" (mm:ss) | Average "Ready to<br>Dispatch" to<br>"Dispatch" (mm:ss) | Average "Dispatch"<br>to "Arrive" (mm:ss) | Average Total<br>Response Time<br>(mm:ss) |  |
| Accident-Injuries                | 1        | 244         | 01:50  | 00:34   | 03:22                                     | 05:46                                     |  |
| Accident-Injuries/HAZMAT         | 1        | 12          | 01:43  | 00:34   | 03:53                                     | 06:09                                     |  |
| Alarm-Burglar                    | 1        | 1254        | 01:12  | 00:40   | 04:34                                     | 06:26                                     |  |
| Disturbance Physical-Large Group | 1        | 78          | 01:32  | 00:37   | 03:02                                     | 05:12                                     |  |
| Disturbance Physical-Small Group | 1        | 357         | 01:58  | 01:01   | 04:30                                     | 07:28                                     |  |
| Domestic Violence- Physical      | 1        | 592         | 02:18  | 00:51   | 05:35                                     | 08:44                                     |  |
| Domestic Violence-Gun            | 1        | 17          | 02:38  | 01:12   | 07:07                                     | 10:57                                     |  |
| Burglary-Prior                   | 3        | 273         | 02:27  | 21:49   | 11:30                                     | 35:45                                     |  |
| Domestic Violence- Prior         | 3        | 71          | 03:18  | 07:49   | 16:06                                     | 27:13                                     |  |
| Larceny-Prior                    | 3        | 957         | 02:54  | 25:17   | 09:31                                     | 37:42                                     |  |
| Stolen Vehicle-Prior             | 3        | 232         | 03:47  | 19:38   | 15:22                                     | 38:47                                     |  |

## Calls for Service

212 calls a day average



## Growth Creates Higher Police Demand



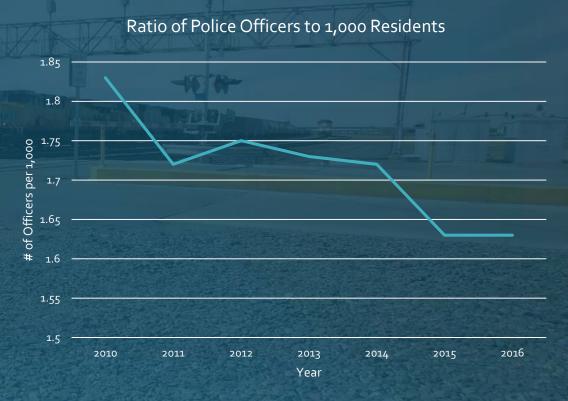
## Workload

In 2017, CPD averaged 529 citizen initiated calls for service per 1000 residents

Benchmark Cities average\* 468 citizen initiated calls for service per 1000 residents

Officers spent 57,914 hours on citizen initiated calls for service

Officers responded to 34,424 citizen initiated calls



\*The Benchmark Cities Survey was designed in 1997 by a group of police chiefs from around the country. These chiefs sought to establish a measurement tool to help ensure their departments were providing the best service possible within their respective communities. The participating cities are: Bellevue, WA; Boca Raton, FL; Boise, ID; Boulder, CO; Broken Arrow, OK; Cedar Rapids, IA; Chesapeake, VA; Chula Vista, CA; Columbia, MO; Coral Springs, FL; Edmond, OK; Fort Collins, CO; Fremont, CA Garland, TX; Grand Prairie, TX; Henderson, NV; Irving, TX; Lakewood, CO; Lawrence, KS; Lincoln, NE; Naperville, IL; Norman, OK; Olathe, KS; Overland Park, KS; Peoria, AZ; Plano, TX; Richardson, TX; San Angelo, TX; Springfield, MO

## Workload

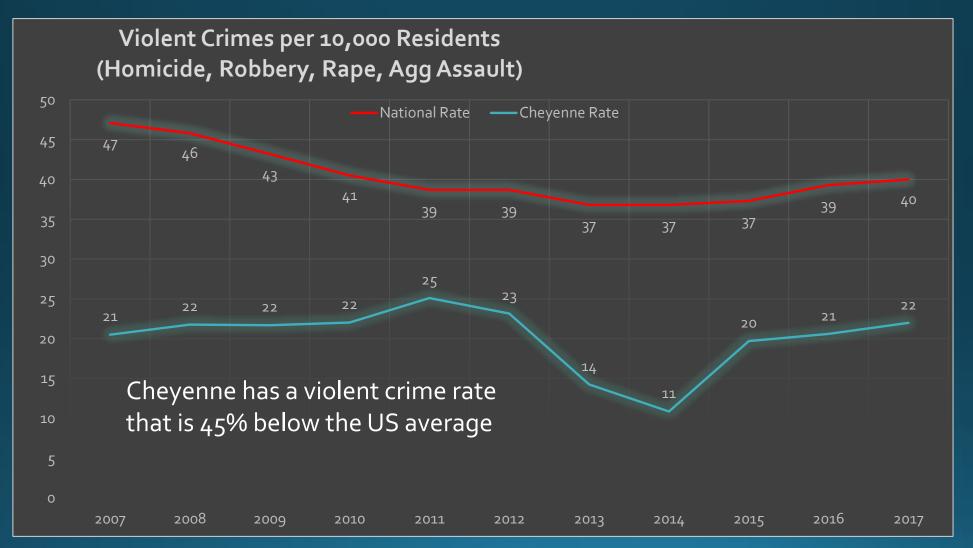
Best practices suggest that no more than 60% of a police officer's time be committed to calls for service or service demands in the community. The remaining 40% of the time is the "discretionary time" for officers to be available to address community problems. An agency that has discretionary time below 40% is largely reactive and has less time to be proactive in preventing crime.

In 2017, CPD officers logged 31% of their time as being discretionary time:

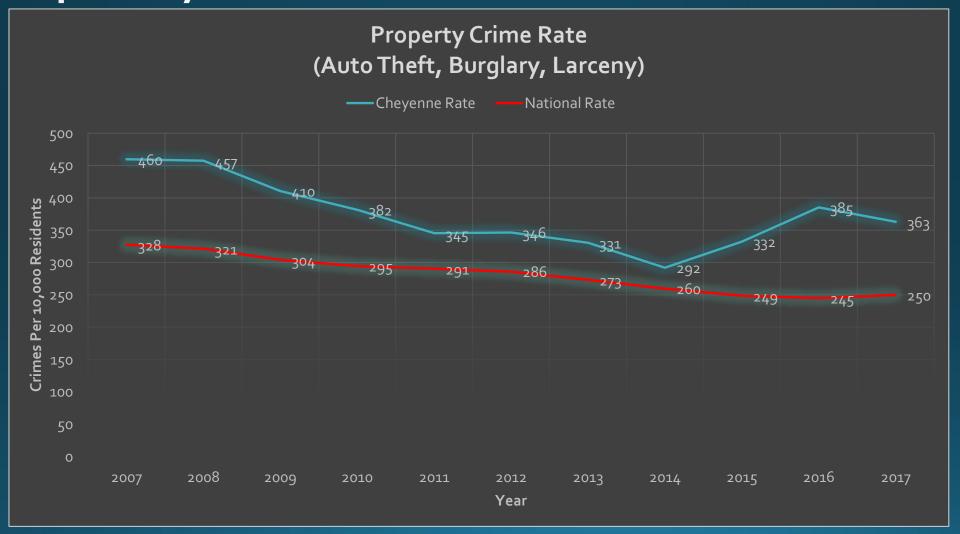
As Cheyenne grows, CPD is finding it more difficult to be proactive in community policing, traffic enforcement and crime prevention.

Discretionary Time: Days Patrol: 28% Swings Patrol: 32% Midnight Patrol: 38% Traffic: 26%

## Violent Crimes



# Property Crimes (6% Drop)



# Shoplifting

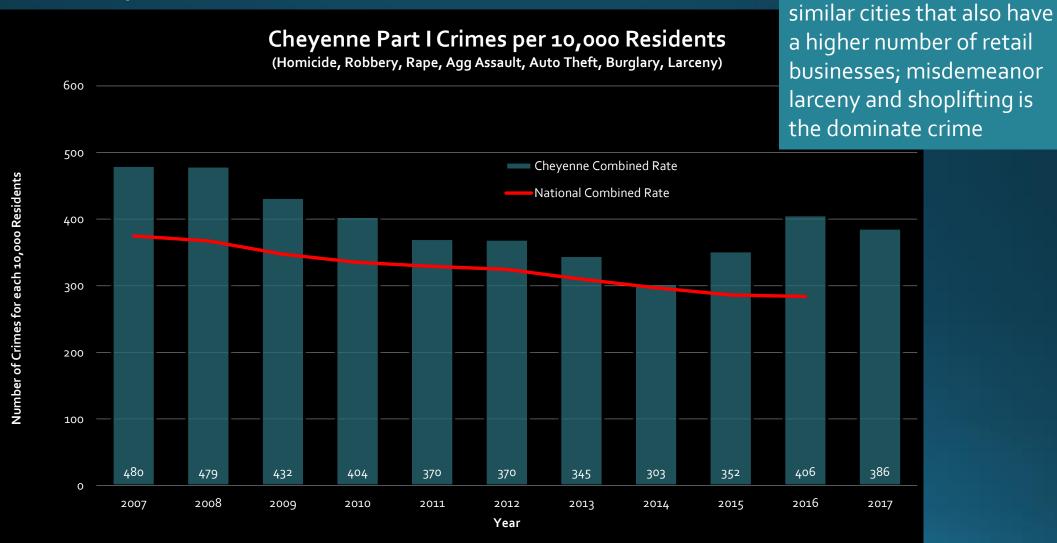
Total reported shoplifting cases in 2017: 694

Walmart accounts for 39% of all shoplifting and 14.25% of the total larcenies occurring in Cheyenne



## Combined Crime Rate

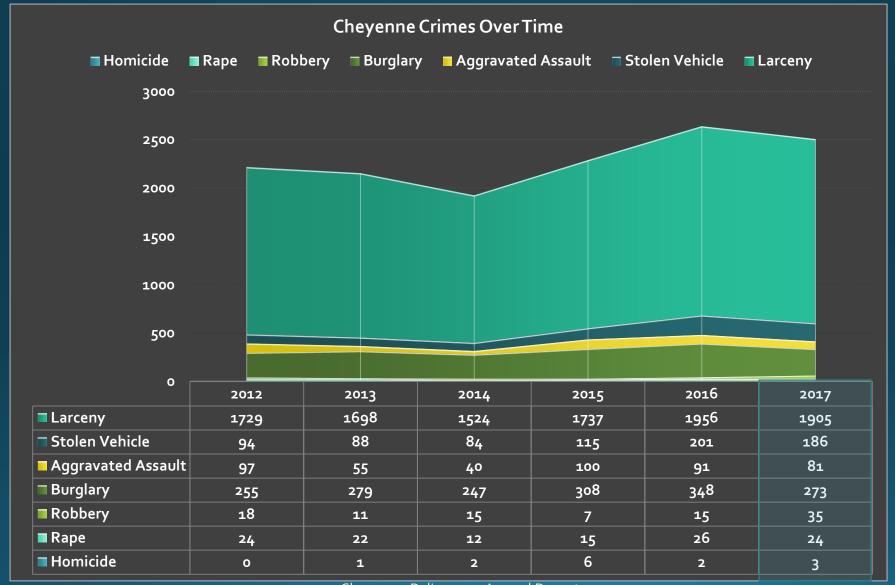
5% Drop in Overall Part 1 Crime



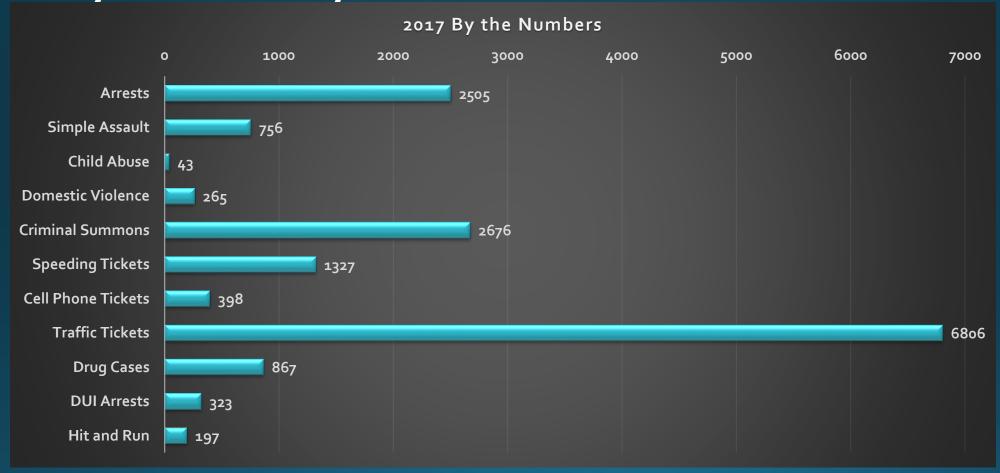
Cheyenne has a crime rate

that is proportionate to

## Total Crimes



## 2017 Activity

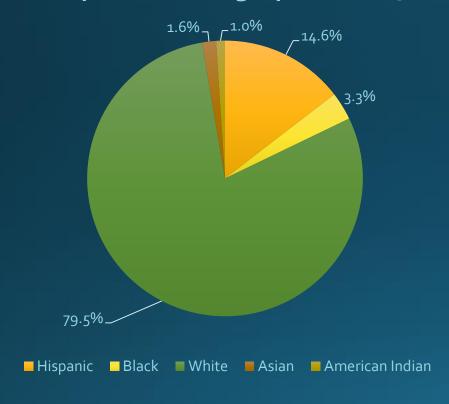


# Traffic Safety

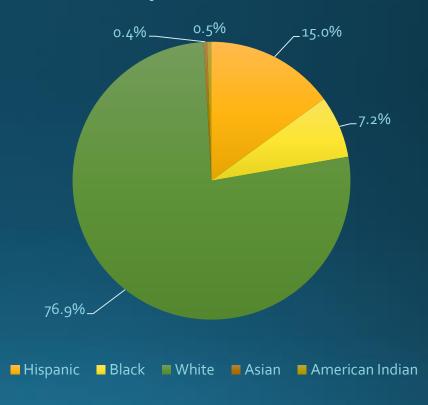


# Monitoring for bias in policing

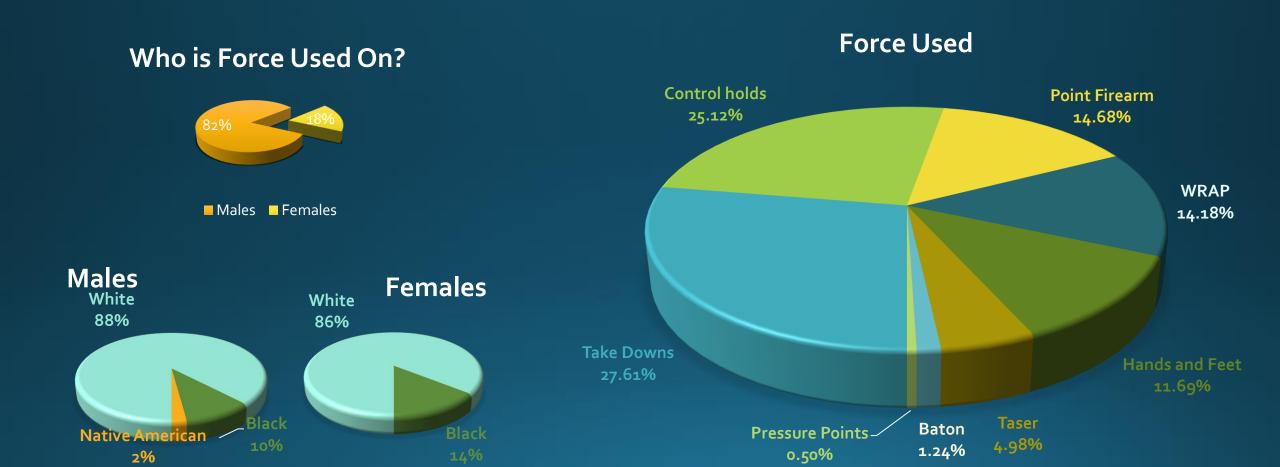
### Cheyenne Demographics (2013)



### 2017 CPD Tickets

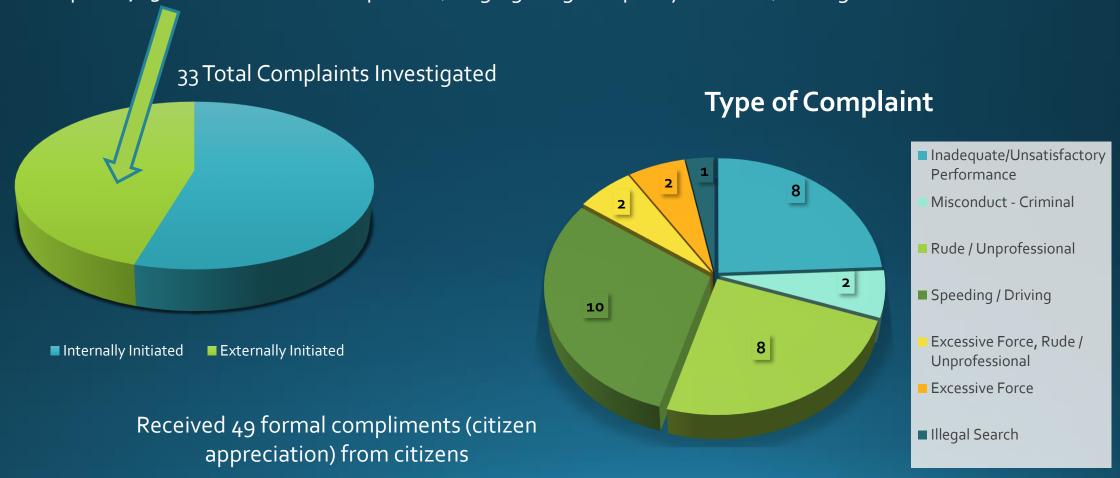


## Use of Force Used in 233 Incidents, or .3% of all 2017 calls for service



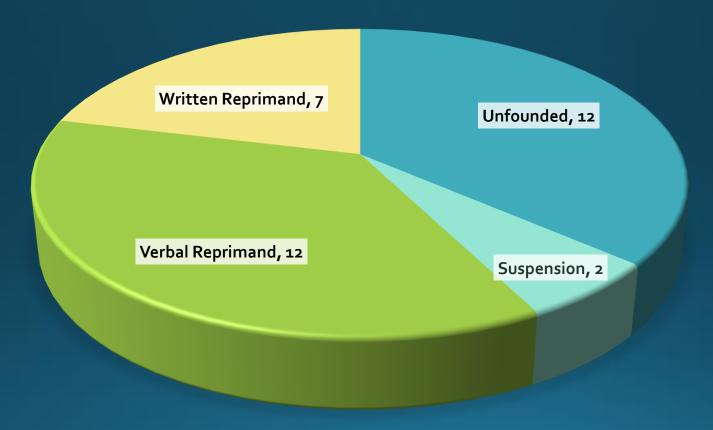
# Citizen Inquiries

282 inquiries were immediately addressed by supervisors. Inquiries range from questions on policies to complaints on officers. From these inquiries, 15 external formal complaints (alleging a legal or policy violation) were generated



# Accountability

### **Actions Taken on Complaints**

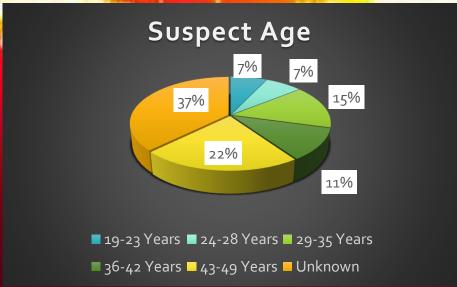


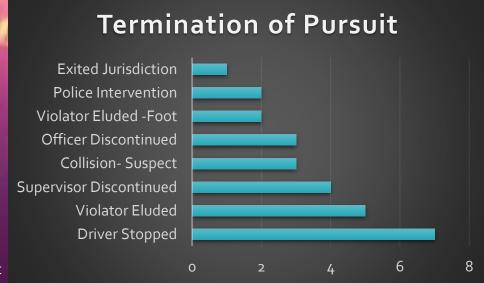
Pursuits

Estimated damage caused by suspects involved in pursuits: \$132,000









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# Patrol 2017

#### **CAPTAIN BUSECK**

CPD responded to 77,271 calls for service in 2017. CPD employees weathered a very busy and challenging Fall season with a significant number of high profile police incidents that occurred within our community. CPD employees continually demonstrated solid professionalism and dedication to the Cheyenne community during the demanding fall time-frame and throughout the entire year.



## Traffic Unit

Responded to 935 of the 1149 reportable crashes in Cheyenne (81%)

Issued 2808 tickets (41% of CPD's total traffic tickets)

CPD currently has two certified Crash Reconstructionists and two more officers were selected to begin Traffic Crash Reconstruction Unit training

Increased review and follow-up enforcement action of videos from LCSD 1 school buses

Looking for red light (passing school bus violators) violations

Filled position of DUI Enforcement Officer

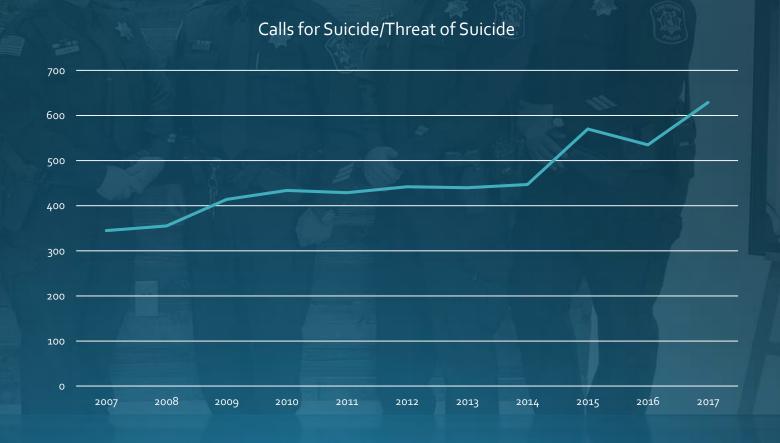
# Crisis Intervention Team (CIT)

Specialized training for working with people who have a mental illness or are in a mental health crisis

Patrol officers responded to over 600 calls for service for suicidal individuals

Currently have 24 CIT Officers

Trained 9 additional CPD officers in CIT



## **SWAT**

3 Callouts- 1 within Cheyenne, 2 in Laramie County
3- High Risk Warrants
2500 block Hwy. 85 – 9/20/17
3800 block Holmes St – 11/30/17
600 block South Fork Rd – 12/12/17

All warrants resolved without injury and with apprehension of suspects

176 Training hours
Conducted Joint Training with Laramie PD SWAT in May of 2017
Participated in training the Citizen's Police Academy

## Bomb Team

The Bomb Team responded to 17 incidents in 2017

Incidents of note:

5/27/17 1800 block of Stirrup. A person had opened shotgun shells with a pair of tree limb sheers. One of the shotgun shells detonated causing several shells to sympathetically detonate causing significant injuries to the subject

9/18/17 300 block of W 17<sup>th</sup> A juvenile built a pipe bomb and set it off in the alley. This led to the search of his mother's house in which the EOD unit looked for and deactivated multiple devices. The juvenile was charged and plead guilty to manufacturing an explosive device.

Trained for 182 hours

## Crisis Negotiation Unit (CNU)

Current Team Composition: 11 members- 6 LCSO Deputies 4 CPD Officers 1 FBI Agent Number of Call-outs in 2017: 5 (up 250% from 2016)

Summary of call-outs in 2017:

Feb 24, 2017: Suicidal subject on top of CRMC parking garage threatening to jump

Sept 26, 2017: Suicidal subject armed with a gun threatening to kill himself

Oct. 20, 2017: Suicidal veteran armed with a gun threatening to shoot

himself and first responders

Nov 20, 2017: Suicidal subject armed with a gun and threatening to shoot self

Subjects successfully negotiated into custody and emergency detained.

Dec 6, 2017: Armed and dangerous wanted person stopped in the 4700 block of Ridge Road. Subject refused negotiation efforts and fired a rifle towards officers necessitating deadly force by officers





Officer Koeppel and K9 Capo discovered 91 pounds of marijuana on a traffic stop

Officer Smith and K9 Jano assisted Wyoming Highway Patrol in a traffic stop resulting in 10 pounds of marijuana being found





**K9 Deployments** 350 300 250 200 150 100 Tracking/Open Area Searches Mon.Physical Apprehension Assist Outside Agencies Building Searche's Demonstrations Drug Searches

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# K9 Drug Seizures in 2017



216.26 pounds of Marijuana, approximately 194,400 joints



24.07 oz of Methamphetamine, approximately 8,188 doses



40.7 g of Heroin, approximately 488 doses



2.4 g of Cocaine, approximately 28 doses

# School Resource Officers (SRO)

The SRO's and Juvenile Diversion Officer handled approximately 1,936 calls for service

SRO's served 13,733 LCSD #1 students and 2,974 school district employees







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# Juvenile Diversion

Juveniles diverted from criminal justice system into social programs – 88

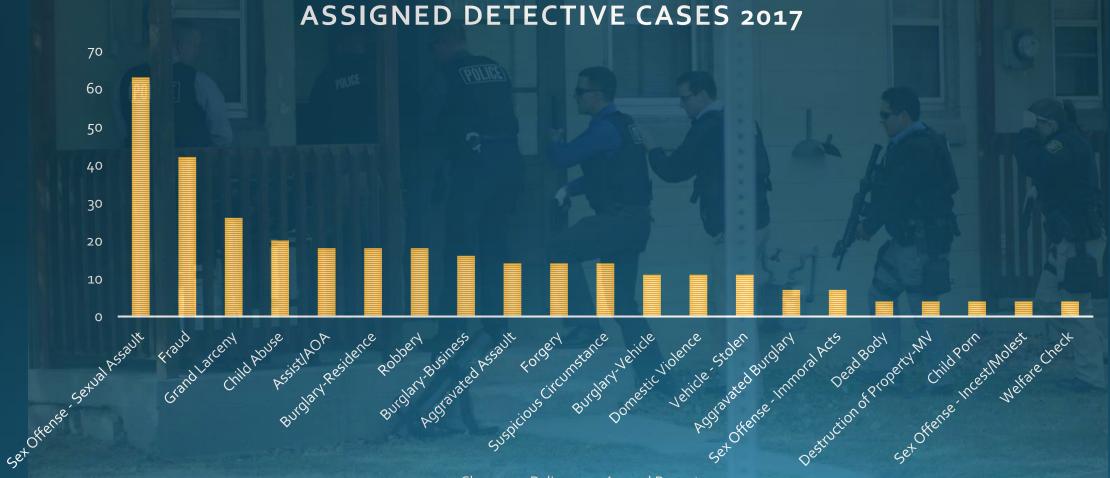
Alcohol compliance checks- 183 in 61 hours

CPD had 117 runaways- all of them were found 73 were found within 24 hours 18 had to be arrested once found



# Detectives

1,848 cases forwarded to detectives, of these, 441 were assigned out for investigation, 171 forwarded for prosecution

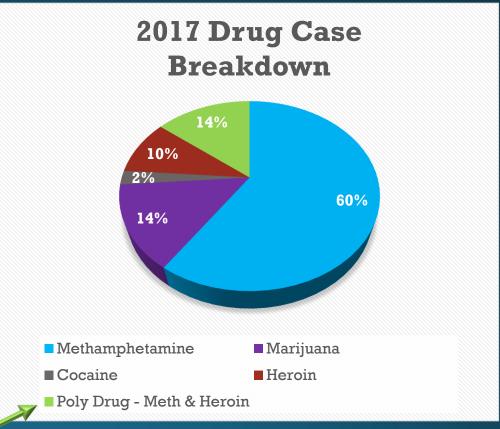


# Community Action Team (CAT) Drug Investigations

42 investigations related to illegal drug distribution were conducted
A 62% Increase from 2016

34 local drug distributors were arrested. 9 distributors were indicted by a Federal Grand Jury

23 firearms were seized from local drug distributors



CAT saw a trend in 2017, where several local meth dealers began to also distribute heroin.

## CATACTIVITY

### Commercial Sex Trafficking

8 sting operations were conducted

21 cases related to commercial sex trafficking were initiated

23 subjects were arrested and charged with crimes related to commercial sex trafficking

CAT conducted approximately 16 human trafficking presentations to members of law enforcement, the hospitality industry and the general public to educate & raise awareness

### 2016 / 2017 Total Case Comparison



### Other Activity

CAT executed 84 search warrants A 58% increase from 2016

32 arrests of priority offenders/wanted subjects
A 400% increase from 2016

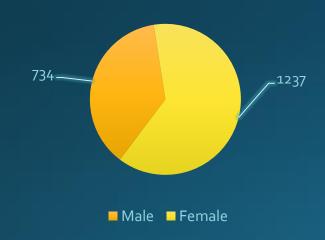
18 controlled purchases were conducted using confidential informants

28 transactions were conducted using undercover police officers

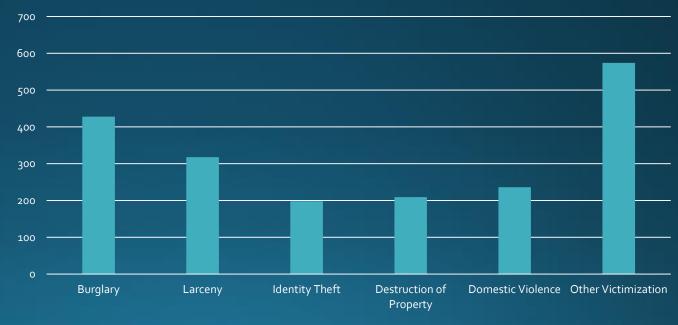
## Victim Assistance

Cheyenne Police Department Victim Assistance Program continues to serve victims of all crime by providing assistance and services necessary for physical and emotional recovery. The CARI unit is also a big resource in this area as the unit provides alternatives and additional referrals to domestic violence, sexual assault and stalking victims. Follow up is conducted with the purpose of helping victims transition from crisis mode to survivor mode.





### Top Crimes/Victimizations involving Victim Assistance



# Support Services



Digital evidence software purchase and implementation

New parking ticket design, integration and implementation

20 old police vehicles replaced with state-of-the-art vehicles/equipment

Power DMS data collection & archiving system acquisition and implementation

Junk vehicle ordinance development, approval and implementation (code enforcement)

On-line reporting re-design and implementation







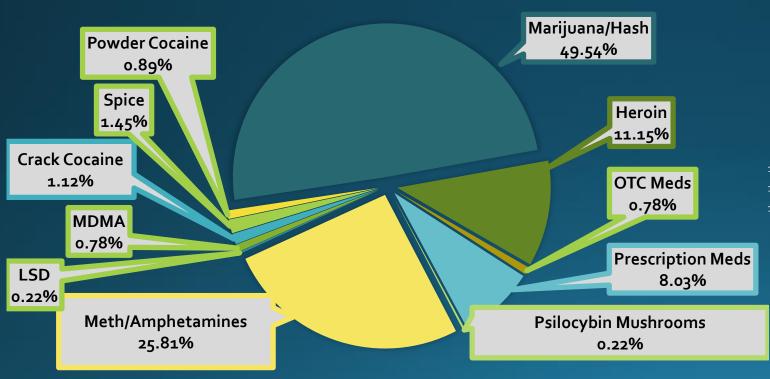
Tested 114 applicants and through increased outreach and preparation 79% passed the physical fitness assessment as compared to 40% in 2016

Hired 4 officers from other agencies: Laramie McAlmond (Laramie PD), Ian Lohnes (Carbondale, IL PD), J Miles (Rock Springs PD), David Inman (Baton Rouge PD)

Hired 10 entry level officers: Shayne Andren, Samuel Johnson, Kyle Mair, Jeremiah Smith, Ashton Hernandez, Larry Moniz, Michael Young, Haylee Sauerwine, Alberto Perea and Brian Davis

# Evidence/Property

## DRUGS ENTERED INTO EVIDENCE/PROPERTY AS PERCENTAGE OF TOTAL

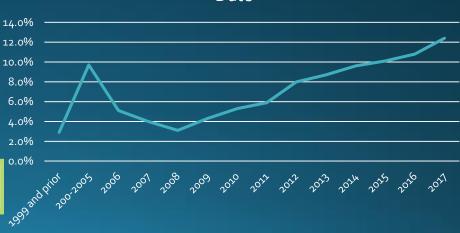


47,848 items in evidence

Received a total of 1,893 items of drugs/drug paraphernalia

Percentage of Items in Evidence by Collected

Date



## 2016 Awards



Officer of the Year Tom Noonan



Specialty Officer Of the Year Detective Girany



Civilian of the Year Jennell Webster

| Volunteer of the Year   | Unit Citation        | Fitness Awards          |  |
|-------------------------|----------------------|-------------------------|--|
| Paul Edner              | Detective Edwards    | Officer Chase Wood      |  |
| Desperado T Shirt Award | Detective Fahling    | Detective Fahling       |  |
| Officer Bristow         | Detective Hutchinson | Detective Reiber        |  |
| Officer Morgan          | Detective Reiber     | Officer Sean Smith      |  |
| Officer Norris          | Detective Willmarth  | Detective Willmarth     |  |
| Detective Sanne         | Longevity K9         | Officer Eddy            |  |
| Firearms Expert         | Officer Wellman      | Officer Horne           |  |
| Sergeant Durante        | Officer Koeppel      | Commendation Awards     |  |
| Sergeant Janes          | Officer Norris       |                         |  |
| Sergeant Meyrick        | Lieutenant Keslar    | Officer Sutton          |  |
| Officer Monnett         | Lieutenant Bell      | Sergeant Rick Wood      |  |
| Detective Reiber        | Detective Fahling    | Lieutenant Howard Smith |  |
| Officer Serkedakis      | Detective Fernandez  | Sergeant Gay            |  |
| Officer Wood            | Longevity FTO        | Lieutenant Keslar       |  |
| Officer Justin Young    | Officer Sekerka      | Lifesaving              |  |
| Top Shot                | Officer Noonan       | Officer Marino          |  |
| Lieutenant Keslar       | Officer Sutton       | Officer Ryan            |  |
| Chief's Award           | Sergeant Rick Wood   | Officer Chuhralya       |  |
| Detective Fernandez     |                      |                         |  |

## Promoted



Captain Buseck Promoted 12/16



Sergeant Bentley Promoted 12/16



Lieutenant Smith Promoted 12/16



Sergeant Peterson Promoted 12/17

Omoted 12/17 Cheyenne Police 2017 Annual Report

## Retired



Captain Maxwell



Detective Pederson 1990-2017



Officer Noonan 1997-2017

# Training

**Total Training Courses 209** 

Total Training Hours 15,552, 147 hours per officer –Benchmark Cities average 95 in 2016

Total Training Cost \$72,878 -- Benchmark Cities Training average \$220,385 in 2016

### CPD does more training and at a lower cost than other agencies

\*The Benchmark Cities Survey was designed in 1997 by a group of police chiefs from around the country. These chiefs sought to establish a measurement tool to help ensure their departments were providing the best service possible within their respective communities. The participating cities are: Bellevue, WA; Boca Raton, FL; Boise, ID; Boulder, CO; Broken Arrow, OK; Cedar Rapids, IA; Chesapeake, VA; Chula Vista, CA; Columbia, MO; Coral Springs, FL; Edmond, OK; Fort Collins, CO; Fremont, CA Garland, TX; Grand Prairie, TX; Henderson, NV; Irving, TX; Lakewood, CO; Lawrence, KS; Lincoln, NE; Naperville, IL; Norman, OK; Olathe, KS; Overland Park, KS; Peoria, AZ; Plano, TX; Richardson, TX; San Angelo, TX; Springfield, MO

# Community



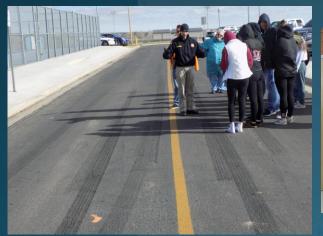


Department's Facebook reach extended from 14,000 followers to 24,000 followers

Hosted CPD Downtown Neighborhood Night Out Party in conjunction with 31 other block parties

Conducted two 11 week Citizen Police Academies

Hosted multiple community trainings and workshops as well as building tours and demonstrations





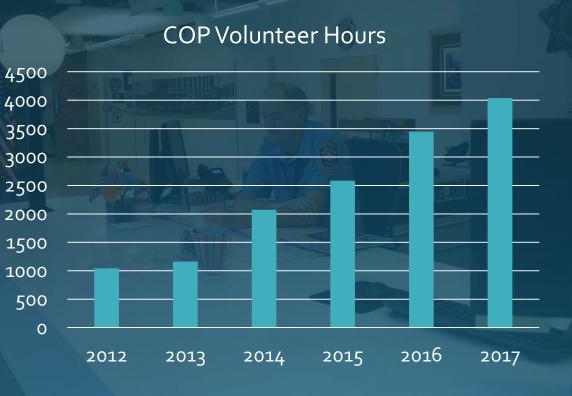


## Volunteers-Citizens on Patrol

Currently 27 members

Received funds from Rotary Club in 2017 to purchase uniforms





**Duties Include:** 

Abandoned Vehicle Reporting

Area Checks

**Business Checks** 

Extra Patrols

Park Checks

**School Checks** 

DUI Van Operation

Training



### Serving proudly for 150 years

CPD, "Protecting the Legend" of Cheyenne by working in Cooperation with citizens to lead the charge in Preventing crime and Defending the rights of the community